STRONG Ges.m.b.H

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Confirmation of Service Competence and Authorized Service Partner Status for STRONG

STRONG hereby confirms that **SERVISCARE a.s.** (Ericha Roučky 1291/4, 627 00 Brno – Slatina, Czech Republic, ID: 28261127) is an authorized service partner of **STRONG** and is duly appointed to provide after-sales service, technical support, diagnostics, repair, and warranty handling for **STRONG** products within the territories of Czech Republic and Slovakia.

SERVISCARE a.s. possesses technical expertise, qualified personnel, service infrastructure, and operational processes necessary to deliver professional service support in accordance with **STRONG's** quality and customer service standards. Our service technicians are trained and experienced in the maintenance, troubleshooting, and repair of **STRONG** products and are equipped with the appropriate tools, documentation, and spare parts required to perform these activities effectively.
As an authorized service partner, **SERVISCARE a.s.** is responsible for:

- Providing technical diagnostics and repair services for **STRONG** products.
- Performing warranty and non-warranty service activities in accordance with **STRONG** policies.
- Supporting customers with product-related technical enquiries and after-sales assistance.
- Maintaining service records and reporting in line with **STRONG** requirements.
- Ensuring service quality and customer satisfaction through competent and timely support.

This authorization confirms **SERVISCARE's** competence and capability to represent **STRONG** in after-sales service operations and to provide professional support to customers and business partners.

Strong Ges.m.b.H

09/30/2026

